

2019-2020 Service Agreement for Student MacBook Airs

Each student of Central Noble Community Schools will be issued a MacBook Air as part of his/her textbook rental for the 2019-2020 school year. It is the expectation of the Central Noble Community School Corporation that the student is responsible for the care and protection of this electronic tool. Central Noble offers a service agreement for the accidental damage of this device. Prior to a student receiving his/her MacBook Air device, the primary guardian must read this agreement and acknowledge that he/she understands the terms and conditions for accepting or declining the service. The service agreement cost is \$75.00 annually per student. Each claim covered by service agreement will be assessed an incremental deductible within the current school year. The first claim deductible will be \$75.00 with the deductible doubling each time a claim is made within the current school year up to two claims. Claims and deductibles are applied to individual students and not to families. After the second claim, the student is liable for the full repair or replacement cost of the device. If a student withdraws from Central Noble and then re-enrolls later in the current school year, the service agreement coverage purchased at the student's initial registration will be reinstated along with the number of claims made prior to withdrawal. The service agreement will be active from the time it is paid and the device issued until either the device is officially remitted to school officials at the end of enrollment or June 30, 2020, whichever comes first.

Annual Fee Due at Registration per Primary Family	Deductible Claim #1	Deductible Claim #2	Damage for Claim #3
\$75 per student	\$75	\$125	Full replacement or repair cost

Lost or Intentionally Damaged Device and Accessories:

A MacBook or any of its accessories that are lost (whereabouts unknown) or intentionally damaged is the responsibility of the student and parent involved in the loss of property and will not be covered by the service agreement. The user may not be given another device or accessory to use until the replacement cost of the lost/damaged device or accessory is paid to the school. Removal or damage of the label containing the barcode (on the MacBook or the charger) is also considered MacBook damage and will be assessed a \$10 fee.

Events that may not be covered by this service agreement policy include, but are not limited to: lost device, theft, damage due to negligent or malicious actions of the student such as transporting outside of protective case, food and drink around the device, or exposure to extreme heat or cold (left in the car).

Events that may be considered accidental damage by this policy include, but are not limited to: events at home that result in property damage caused by wind, fire, and water, events where a device is in a car that is involved in an accident, events that may be created by parents, siblings, or classmates which result in damage to the unit (the other party may be held responsible for damages depending on the evidence), other events as determined by the Technology Coordinator or school administration.

This policy will pay to repair or replace the unit as a result of accidental damage. However, current homeowner insurance or auto insurance policies will be the first insurer when applicable. This policy may be used to cover costs beyond the scope of these insurance policies including deductibles that apply to those policies.

Repair of the MacBook: Students will have to check out a Loaner Device every morning and return it everyday at the end of the school day until payment arrangements or payment has been made for the device.

If purchasing Service Agreement after the device has been issued:

This purchase agreement does not take effect until the following conditions have been met:

- 1) The MacBook has been inspected by the Central Noble Technology Department.
- 2) Purchase of the service agreement has been made and payment has been received.

This service agreement policy is optional and may be refused by the parent/guardian with the understanding that they are responsible for all repair and replacement costs for the unit. Students receiving a MacBook agree to keep the unit in the protective case when it is not in use and/or it is transported.

JR/SR High Student Laptop Guidelines & Responsibilities

Cost of REPAIRS:

LCD Repair	\$199.00
Logic Board Repair	\$299.00
Topcase	\$199.00 (keyboard / top portion of bottom half of machine)
Bottom Case	\$125.00 (bottom portion of laptop)
Battery	\$150 (Pricing varies depending on model)
SSD	\$275 (Pricing varies depending on size)
Miscellaneous Repairs	\$99 - \$150 (fan, trackpad, etc.)
Replacement of Charger	- \$80.00
Total Replacement	- \$600.00

____ Laptops will/should **NOT** be used around food or drinks.
This includes meals at home, school breakfast and lunch.

____ Laptops **WILL** be kept in the school provided cases & protective sleeves with the keyboard protector at all times.

____ Laptop sleeves (bag) are for laptops **ONLY**.
(No phones, pencils, etc., should be in the sleeve(bag))

____ Laptops will **NOT** be left unattended.
This includes hallways, cafeterias, etc.....

____ Students **WILL** be issued one laptop charger.

____ Students will **NOT** write, color, add stickers or otherwise
Deface the laptop, the laptop case or the sleeve(bag).

____ Students will **NOT** remove the ID badge from the laptop sleeve.

_____ Parent Signature

_____ Student Signature

***Please also review the laptop handbook that was included in the online registration or you can access it at anytime from the Central Noble web site at www.centralnoble.k12.in.us